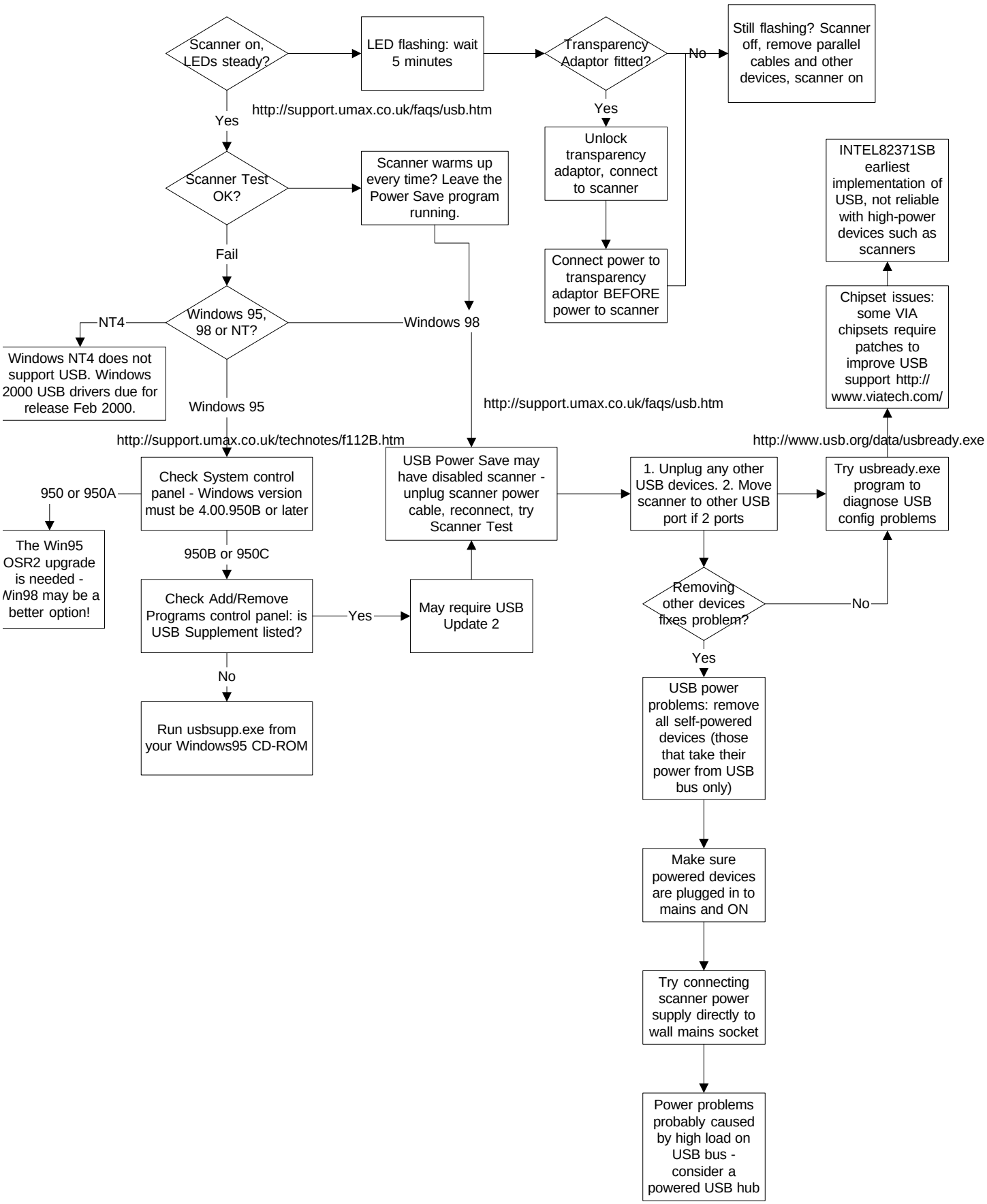Troubleshooting: USB Scanners, PC